



MARK GRASSI

Enthusiast
DISC Type : i

Special Asset Workout at Zions Bank
United States

Overview

Mark has no verified overview

👉 Personality Overview

- Amiable & Agreeable
- Non-Confrontational
- Consensus Focused

They are more about building relationships than just cutting deals. They agree with others often, so exercise caution when relying on their word. Unlike D or C types, they are convinced more by stories and testimonials.

👉 Topics They Care About

Mark has no verified topics they care about

Media Appearances

Mark has no verified media appearances

Work History

- 8-2023 - 1-2024
Special Asset Workout at Zions Bank
- 3-2020 - 6-2021
Special Assets at Zions Bank
- 6-2019 - 5-2023
Relationship Banker at California Bank & Trust
- 2-2013 - 5-2023
Senior Credit Examiner/ CB&T, SVP, Credit Manager at Zions Bancorporation
- 4-2012 - 2-2013
Chief Asset Manager at Newport Capital Bancorp, LLC

Education

- BS from USC Marshall School of Business

More Information

Social Presence :



Prographics :

Exp : 25 Location : **United States** Job Level : **N/A** Designation : **Special Asset Workout at Zions Bank**

Insights For Selling To Mark

👉 During A Call Or A Meeting

DO's

- Ask them how their day is going or exchange some other pleasantries
- Invite them for a lunch or a drink/coffee
- Give them the opportunity to lead the conversation where possible

DONT's

- Don't push them for a direct 'no', take lack of 'yes' as 'no' after some time
- Avoid overloading them with too much information
- Don't be excessively objective, be like a storyteller with them

👉 When Cold Calling

Insights

Pattern Interrupt: Informal style, where you are talking in a friendly & casual manner, with a big smile on makes them want to speak to you.

Pace: Don't be too fast or too slow, stay in the middle. Sound like a 'brings happiness to others' person.

Tone: Speak with high energy and in a personal manner, as if you have met a friend suddenly after a long time.

Tactics To Win: Giving social proof, personal rapport, usage of superlatives, repeating their name.

Mistakes To Avoid: Information overload, use of negations

Making The Ask: Use positivity and/or humor to make the ask. It appeals to them, as if you are bringing a cheer to their day. (Avoid doing this with Dominant or Calculative types)

Subconscious Driver: They are driven by emotion more than any other type. Hence a proposition that excites them will immediately get their attention.

Script

Greeting: Hey Mark, [user_fname] here at [user_companynamewordstwowords] calling you this morning/evening!

Opener: Now I know how much people love cold calls, so how about 30 seconds to tell you what I have for you?

Introduction: We have built an AI that predicts exactly what will build a solid relationship with each prospect before you even spend a minute with them.

Ask: Mark, leaders just like you at companies like [abc], [xyz] have been blown away with what they have seen, why don't we put 15 minutes on your calendar to show you if what I am saying is actually real, yeah?

Close: So morning at around [time] next [tuesday], shall we say? And is it [prospect_email]? Don't want to get that wrong you know!

👉 When Writing An Email

Subject: Personalized, catchy

Example: John, is this interesting?', 'Increasing sales conversion, together!' etc.

Salutation: Yes (Something casual)

Example: Use 'Hi', 'Hey' etc. (along with the first name)

Greeting: Yes (Say something interesting/unusual)

Example: Use unusual lines, like 'This has been quite a week', 'What a game yesterday' etc.

Emojis/GIFs:

Bullet Points: Avoid

Closing Line: Build excitement

Example: Something like 'So John, lets get the ball rolling?'

Complimentary Close: Unique, pleasant

Example: Something like 'Excited!', 'To a great partnership!' etc.

Tone of Words: Friendly, first-person

Overall Messaging: Focused on the person and relationship

Length of Mail: Long

Example: Maximum upto 150 words

👉 While Negotiating & Closing

The secret to closing fast with Mark is

- *Relationships and rapport matter to them, but so does the value of the product.*

Will you ever get a clear answer from Mark

- *They probably won't say no directly.*

Insights For Deal Planning

How Fast (Or Slow) Will Mark Move?

- *They are not the ones to make fast decisions, even while they stay committed.*

Can Mark Take Some Risk Or Not?

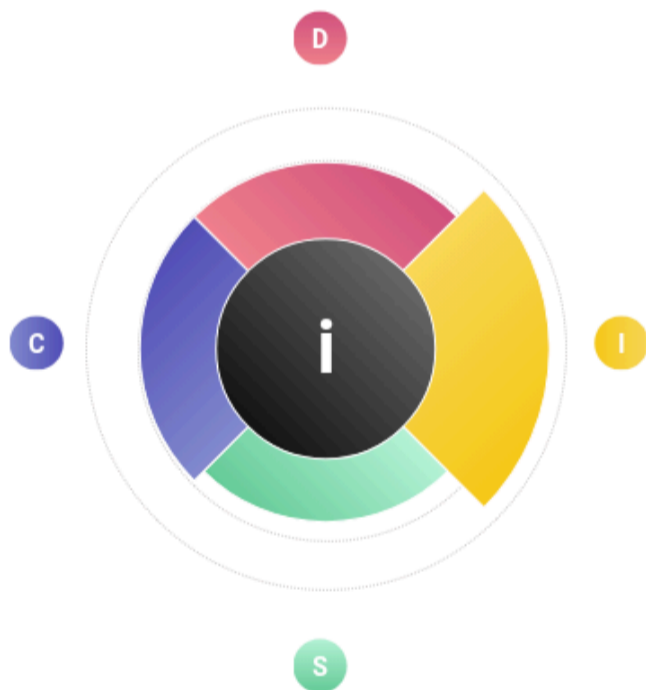
- *If it seems really necessary, they can take small risks.*

You And Mark

Personality Compatibility

Not enough data to show compatibility comparison

DISC Profile : Mark's Key Traits



INFLUENCE

Influence(I) reflects the degree to which a person prefers to work by influencing or persuading others. Those scoring high tend to be people oriented, are motivated by social recognition and building relationships and can be described as warm and enthusiastic in general.